

# Druva HIPAA Statement

For customers who are subject to the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) and need to safeguard the Protected Health Information (PHI) of their clients, Druva supports them by being compliant with HIPAA/HITECH obligations.

Where as a Business Associate Druva may store PHI data on behalf of Covered Entities, which are defined in the HIPAA rules as (1) health plans, (2) health care clearinghouses, and (3) health care providers who electronically transmit any health information in connection with transactions for which Health & Human Services has adopted standards, Druva provides technical and administrative safeguards to help its customers maintain the confidentiality, privacy and security of this information. In such cases, Druva will enter into a Business Associate Agreement (“BAA”) with these Covered Entities and in doing so will:

- not use or disclose PHI other than as permitted or required by the BAA or as required by law.
- use appropriate safeguards to prevent use or disclosure of the PHI other than as provided for by the BAA.
- mitigate, to the extent practical, any harmful effect that is known to Druva of a use or disclosure of PHI by Druva in violation of the requirements of the BAA.
- report to the Covered Entity any use or disclosure of the PHI not provided for by the BAA of which it becomes aware.
- ensure that its agents, including subcontractors, to whom it provides PHI agree to the same restrictions and conditions that apply to Druva.
- will make its internal practices, books, and records available to the Secretary of the U.S. Department of Health and Human Services relating to the use and disclosure of PHI received from the Covered Entity for the determining of compliance with HIPAA for the Covered Entity.

For any inquiries regarding PHI, HIPAA, security, privacy, and terms of use policies, please contact [securityinfo@druva.com](mailto:securityinfo@druva.com), Attn: Information Security.